



**Waterways
World**

Readers' Cruises 2009



**North Germany &
The Netherlands**

**Belgium &
Northern
France**

Two unique itineraries for those who love inland waterways



Kingdom Tours



**Waterways
World**



We have often claimed that *Waterways World* Readers' Cruises take you to the parts that other cruises do not reach. Well, for 2009 we are particularly pleased to be able to offer two very different cruises that we guarantee you will not find in any brochure or on line! Unless, of course, someone decides to copy our ideas after this brochure is published – it has been known!

By using a cruise ship of slightly smaller than usual dimensions, we are able to explore waterways which are totally inaccessible to larger hotel ships. And with the co-operation of the captain and Dutch, Belgian and French waterway consultants we have devised two unique cruises which we think will offer plenty to please all.

Both cruises include a fascinating variety of towns and villages to step ashore in, often personally researched by either myself or our good friends at Kingdom Tours, and each cruise features two different countries.

In Northern Germany and The Netherlands, there is the opportunity to explore the waterway heritage of both countries in the form of ship building – from little to large – and the newly expanding network of leisure waterways. There is also the exciting possibility of extending your holiday with two days on the famous SS *Rotterdam* moored in its home city.

In Belgium and Northern France, we will be visiting some famous historic cities, as well as the unique countryside, with several opportunities to explore further on smaller boats. We will also see something of both the past and future of the waterways: a preserved ship lift, and a newly reopened canal. And if handling luggage is getting a little troublesome for you, this cruise will let you relax while others take the strain.

Because *Princess* is of smaller dimensions than most cruise ships the number of cabins is likewise smaller, so if you are interested in these cruises then I do recommend that you fill in and send off your booking form without delay.

Which cruise would I recommend? Well, it's a difficult choice, so I'll leave that up to you – unless of course you'd like to join us on both! Whichever you choose, you will be in the company of fellow enthusiasts – and no multi lingual commentaries!

I look forward to welcoming you on board *Princess*.

Hugh Potter,
Consultant Editor,
Waterways World

MPS PRINCESS

We have exclusively chartered the MPS *Princess* for both *Waterways World* cruises in 2009. The unusual dimensions of this vessel enable her to undertake both unique voyages, which would be denied to larger cruise ships typically found on the Rhine and Danube. Her length is 80m, width 9.5m and draught 1.35m. In addition she is fitted with special hydraulic 'spud legs' that enable her to moor where other ships could not! *Princess* was built in 1982 and a major rebuild and renovation took place in 2001. The ship is fully air-conditioned and has comfortable accommodation for 86 passengers (allowing for a strictly limited number of cabins for sole use). Both the bar/lounge and dining room are on the upper deck and nearly all cabins are situated on main deck. The cabins are identical, compact in size (10.50m²) and equipped with a good-sized window, TV, telephone, mini safe, hairdryer and small shower room and wc. There is no lift, but both decks and the sun deck are accessible by stairs equipped with a chairlift. Both the first and second captains together with the 'hotel' crew are good English speakers and they look forward to welcoming *WW* readers. The dress code is comfortable by day, smarter wear for evenings – casual attire is perfectly acceptable. Smoking is only permitted on the rear of the sun deck.



CABIN GRADE A – just 7 cabins on Upper Deck (better views from higher elevation, same deck as lounge and restaurant).

CABIN GRADE B1 – on Main Deck, all intermediate cabins.

CABIN GRADE B2 – on Main Deck, the rear two cabins on each side and the front cabin on each side (slightly higher noise level from engines and bow thrusters).

These cruises are organised
on behalf of

Waterways World

by **Kingdom Tours**
27a Kingsbury, Aylesbury,
Bucks HP20 2JA
Tel: 01296 433999
Fax: 01296 427774
Email: info@kingdomtours.co.uk
Website: www.kingdomtours.co.uk



ITINERARIES

Overnight stopping places are shown in BOLD CAPITALS. Daytime moorings are shown in CAPITALS. All times are local. Train, flight and ferry details are based on schedules applicable at the time of going to press or projected times for 2009 and are subject to change.

FROM £1,790

The inner canal at Groningen.

Train travellers to Bremen will overnight in Cologne. (www.koelntourismus.de)

NORTH GERMANY & THE NETHERLANDS

Thursday 4th June to Sunday 14th June (11 Days) by Air
Wednesday 3rd June to Sunday 14th June (12 Days) by Rail
(or 16th June with Optional Extension)

A real variety of scenes await us on this cruise ranging from major cities such as Bremen, Bremerhaven, Groningen, Amsterdam and Rotterdam to tranquil villages amid the Frisian landscapes. Waterways cruised include the Weser, the Küsten Kanal, the Ems, the lakes and canals of Friesland, the IJsselmeer and a devious route through the 'green heart of Holland' from Amsterdam to Rotterdam. As for technical visits, we have never had a cruise with such a diversity of shipyards and places of boating interest. A particular feature is the small boats that will await us in different parts of The Netherlands to access interesting locations that would otherwise be missed. WW's Consultant Editor Hugh Potter and a representative of Kingdom Tours will accompany the cruise.

WEDNESDAY 3RD JUNE

RAIL PASSENGERS

Check-in 45 minutes before departure
London St Pancras 08:59
Ebbsfleet (outward only) 09:15
Brussels Midi arr. 12:03
Brussels Midi dep. 13:25
Cologne (Köln) 15:45
Dinner and overnight stay at the Sofitel
Cologne Mondial Am Dom

THURSDAY 4TH JUNE

RAIL PASSENGERS (continued)

A free morning in Cologne, time to view the cathedral and the old town overlooking the River Rhine.

Cologne (Köln) 13:11
Bremen 16:14
Coach transfer to join *Princess* in **BREMEN**.

AIR PASSENGERS

Check in 2 hours before departure
Flight No: **BD 817**
London Heathrow dep: 13:15
Hanover arr: 15:50
Aircraft Type: **Embraer ERJ-145**
Coach transfer to *Princess* in **BREMEN**

FRIDAY 5TH JUNE

A free morning in Bremen with an optional walking tour available. At 12:00 we commence our voyage by sailing down the River Weser to **BREMERHAVEN** by 17:00. We are optimistic that our mooring will be alongside 'harbour island' within a few minutes stroll of all the attractions recommended.

SATURDAY 6TH JUNE

A free day to visit your choice of the many places of interest. If Bremerhaven's tourist attractions and museums are not your scene, relax by the inner harbour or visit the extensive



The famous Water Gate at Sneek.



SPECIAL FEATURES

YOUR CHOICE OF TRAVEL

This cruise maintains the long tradition of offering a choice between direct flights or rail travel. Passengers choosing rail travel depart from Eurostar's elegant London terminal at St Pancras and have the benefit of an overnight stay with free time in Cologne. Air passengers have direct flights from London Heathrow with bmi. You need to make your choice at the time of booking and a paragraph on page 6 refers to points that you should keep in mind.

TAKING TO SMALLER BOATS

Despite the useful dimensions of *MPS Princess*, there are many enticing waterways in The Netherlands for which even she is too large. We have included access to some of these areas by arranging trips on smaller boats in Groningen, Princenhof Nature Reserve, the Classic Ship Harbour at Terherne, the historic port of Heeg plus optional boat trips in Giethoorn and Amsterdam.

OPTIONAL EXTENSION

We are offering an optional extension to this cruise for those who would like to spend two more days in Rotterdam. It will be a chance not only to explore the many visitor attractions but also to spend two nights aboard the *SS Rotterdam*. She has recently returned to her home city and will open in 2009 as a hotel and conference centre. Rail or air travel back to the UK is also available after this extension; you are required to make these choices at the time of booking.

shopping centre that has just been augmented by a Mediterranean experience. There is a breathtaking view from a special area on top of the brand new Atlantic Hotel Sail City. At 16:00 we head upstream to the River Hunte and follow its twisting course as far as **OLDENBURG** where we tie-up at 21:00. The attractive town is worth an after dinner stroll. Tidal considerations may have a slight bearing on the times shown.

SUNDAY 7TH JUNE

We sail at 06:00, navigate the entrance lock to the Küsten Kanal and follow this waterway through a vast area of heath and marshy terrain typical of this part of north Germany. Just beyond the village of Dörpen we meet the River Ems and sail downstream via two locks to PAPPENBURG, passing through a further lock to moor at the Meyer Shipyard by 14:00 for an optional visit. To assist with advance arrangements, kindly indicate on the cruise booking form if you are interested – cost approx £10. At 17:00 we continue the downstream cruise to tie-up in the attractive town of **LEER** by 20:00.

MONDAY 8TH JUNE

We depart at 06:30 and continue our river cruise through the German Province of East Friesland where the meadows and landscapes are closely related to the Dutch Province of Friesland. We pass the new Ems Barrier at Gandersum and sail close to Emden. At Delfzijl, we enter The Netherlands and pass the entrance lock to the Eemskanaal to reach **GRONINGEN**, capital of the most northerly province in The Netherlands. We moor at 13:00 and, after lunch, join an 'Amsterdam style' launch for a cruise through the narrow canals within the historic city centre.

TUESDAY 9TH JUNE

We slip moorings at 08:00 and cruise the Van Starckenborghkanaal as far as Stroobos where it becomes the Princes Margriet Kanaal. By about mid-day, *Princess* will occupy an isolated mooring at KRUISWATERS where, following lunch, we transfer to a smaller vessel able to sail within the Princenhof Nature Reserve. Our especially chartered boat will call at the Skûtsje Museum located in the popular village of Earnewâld. A replica of the wooden traditional working boats is under construction here. At 18:30, *Princess* sails during dinner to **TERHERNE** by 20:00 where once again, we occupy a remote commercial mooring. Here a second smaller vessel will take us to the Classic Ships Harbour for a special visit.

WEDNESDAY 10TH JUNE

Departure will be at 07:00 and we cross the Sneekermeer, popular for yacht racing, competitions between the famous Skûtsje sailing ships and all kinds of water sports. We plan to sail the Johan Frisokanaal and at around 09:00 tie-up at an especially arranged mooring in the small historic town of HEEG. We have arranged an inspection of the eel barge *Korneliske Ykes II* and perhaps, for a few passengers, a trip on this vessel will be possible whilst others join another historic boat. We will visit the Museum De Helling, relating the



PAPPENBURG Meyer Shipyard

The German shipyard has built many of the world's most famous ocean-going cruise ships and commercial vessels. Visitors not only marvel at the scale of ship building in this long established yard but also the fact that it is so far inland on the River Ems. The passage of a finished cruise ship on this tidal river (usually watched by thousands of people) has been made easier by the construction of the Ems Barrier in 2002 which allows the water level to be raised by 2.7m as well as serving to protect the area from flooding. www.meyerwerft.de

TERHERNE Classic Ship Harbour

One of the Frisian Lakes projects has been the building of a Classic Ship Harbour exclusively for the 'brown fleet' as the historic traditional Dutch (inland) sailing ships are known in The Netherlands. Opened in July 2008, the running of the harbour is partly financed by wharf cottages, the holiday homes that surround it. On site there is an excellent bookshop and a small museum inspired by the steamboat museum on Lake Windermere. Dutch children know Terherne as the Chameleon Village. www.terhernehaven.nl

story of the construction and the former trade with London. The town has several buildings that are monuments to its maritime history. Our departure will be at 13:00 and we sail to the larger town of **SNEEK**, the hub of boating activities. The town is well worth exploration and there will be an opportunity to visit the Frisian Shipping Museum.

THURSDAY 11TH JUNE

Departing at 07:00 we follow the Princes Margriet Kanaal and cross two further lakes to reach Lemmer, the southern gateway to Friesland. Here we lock through to the IJsselmeer and sail past the former island community of Urk before turning in to the Ketelmeer and Zwartemeer to tie-up in **ZWARTSLUIS** at about 14:00. An optional short excursion by coach will take us to Giethoom, Holland's quaintest water village. Each home is a tiny island within enticing cottages, gardens and graceful bridges over the canals which we will see by 'whisper boat'.

FRIDAY 12TH JUNE

Sailing at 08:00, we return to the IJsselmeer and pass through the lock at Lelystad to reach the Markermeer and on to AMSTERDAM by about 13:00. Our mooring will be on the IJ within easy reach of the city centre. An optional canal cruise will be available. The theme for the Dutch capital this year is 'Amsterdam Art City'. At approximately 23:00, we cast off for what

might be termed Amsterdam by night with a difference! The Kostverlorenvaart and Schinkel are canals that can be navigated only by small boats during the day but in the early hours of the morning, their many bridges are opened for higher vessels and fixed mast yachts to proceed in convoy. Between 01:00 and 02:00, we will take up our mooring on the **NIEUWE MEER**, a peaceful lake just outside the city boundary.

SATURDAY 13TH JUNE

An optional excursion by coach will visit the circular Cruquius Pumping Station, one of three built to drain the polders south of Haarlem. Instead of sailing on the Amsterdam-Rijn Kanaal, we will sail in the lakes region known as the 'Green Heart of Holland', an extensive rural oasis lying between four major cities. The Ringvaart takes us past Amsterdam's Schiphol Airport, the flower auction town of Aalsmeer, across the lakes of Westeinderplassen and Braassemmermeer and through the narrow centre of Alphen a/d Rijn. Heading south on the Gouwe, we pass a series of vertical lift bridges, the horticultural villages of Boskoop and Waddinxveen and over a major motorway aqueduct reaching the town of **GOUDA** by 21:00.

SUNDAY 14TH JUNE

Leaving Gouda at 06:00, we complete our voyage through the twisting (and tidal) Hollandsche IJssel. The surrounding

BREMERHAVEN – Another ‘First’ for Waterways World

Our cruise will be the first visit of a river cruiser to the seaport of Bremerhaven at the mouth of the River Weser. Almost totally destroyed in WWII, Bremerhaven has met the challenges of a modern port and developed into a vibrant city attracting tourism (particularly sea cruises) with its excellent museums, visitor experiences and special events reflecting its maritime heritage. We particularly recommend the German National Maritime Museum, the Climate House (an educational look at climate change opening in March 2009), the Zoo at the Sea, the German Emigration Centre, the Historical Museum and the harbour bus tour. There is yet more to be seen – our day in Bremerhaven will whet the appetite for a second visit! www.bremerhaven-tourism.de



The historic harbour in Bremerhaven and the Emigration Museum.

FRISIAN LAKES PROJECT

A major scheme embracing some 300 separate projects has been underway since 2001 and is proving a major benefit to the important boating industry as well as the road and rail infrastructure within the Dutch Province of Friesland. Five new aqueducts have already replaced traditional lift bridges (we will cross two) and a further five have recently been included in Phase 2 of this €495m scheme. We have invited Jaap Goos, the Project Leader, to give a short talk during our cruise www.friesemeren.nl



Typical historic sailing barges in the Frisian Lakes area.

communities are noticeably below water level but protected by the first (1958) construction of the Delta Project. We reach **ROTTERDAM** for disembarkation at 10:00.

AIR PASSENGERS

Coach or rail transfer to Amsterdam Schiphol Airport†
Flight No: **BD 108**

Amsterdam dep: 15:15
London Heathrow arr: 15:30
Aircraft Type: Airbus - type varies

RAIL PASSENGERS

By coach or public transport transfer to Rotterdam Centraal Station† for a mid-morning InterCity or Thalys train to Brussels to connect with the following Eurostar:

Rotterdam tba
(new timetable subject to high-speed line)
Brussels Midi dep: 14:29
London St Pancras arr: 15:26

† due to the rebuilding of Rotterdam Centraal Station and possible variations in passenger numbers, return transfers may be by coach, taxi or pre-paid (and supervised) public transport.

EEL BARGE *Korneliske Ykes II*

There are three projects in Friesland to build replica vessels of wood in the traditional style. We will visit two of these schemes whose benefits are: training young people in traditional skills; preserving a culture; and attracting tourism. The eel barge under construction at Heeg is due for completion shortly before our arrival! It is particularly significant to us because the former long running trade carried out by these barges was with London where they were unloaded at the Dutch mooring above Tower Bridge for Billingsgate Fish Market. www.dehelling.info



So plain but elegant construction of the eel barge replica Korneliske Ykes II.

CRUQUIUS Pumping Station

The large unique circular Cruquius engine has been under restoration by volunteers since 1982. Using steam to drive the engine was out of the question so various forms of power were reviewed and modern hydraulic techniques were chosen. The engine was officially operated for the first time in 2002 by HRH Prince Willem Alexander of The Netherlands. www.cruquiusmuseum.nl/framesenglish.htm



The unique circular pumping station at Cruquius.

(Cruquius©Caspar)

SS Rotterdam

This former ocean-going cruise ship is as important to the Dutch as some of the great names in British maritime history are to us. The *SS Rotterdam* sailed the world from 1959 to 2000 and was the largest passenger ship ever built in The Netherlands. On 4th August 2008, she returned to Rotterdam following a refit in Willemshaven, Germany, to act as a static hotel in the heart of the city. We are offering an optional extension to our cruise to spend two nights on board with time to visit the many attractions of the Rotterdam area. For more information on the history of this vessel refer to www.sshotterdam.net For Rotterdam attractions, visit www.rotterdam.info/uk.



The SS Rotterdam returns to her home city.
(Bertus Bleiji)

OPTIONAL 2-NIGHT EXTENSION ON SS ROTTERDAM

SUNDAY 14TH & MONDAY 15TH JUNE

This is an opportunity to combine two nights aboard a famous ship with a chance to explore the range of tourist attractions in and around Rotterdam. The museum quarter is just across the water and we recommend a visit to the Rotterdam Maritime Museum. Railz Miniworld is a new indoor attraction, opened in 2006, which wonderfully displays Dutch villages, towns, railways and the Port of Rotterdam in a scale of 1:87. Rotterdam, one of Europe's largest ports, can also be seen from the regular sightseeing boats operated by Spido. The excellent shopping centre comes to life on Monday. The towns of Dordrecht, Delft and The Hague are all just a short train journey away. Dinner will probably be available on board, details nearer the time.

(This option must be booked at the same time as your cruise reservation.)

TUESDAY 16TH JUNE

Homeward rail and flight details are identical to those shown above for Sunday.

PRICES (North Germany & The Netherlands)

Prices per person	By Air	By Rail
MAIN DECK Cabin Grade B2	£1,790	£1,790
MAIN DECK Cabin Grade B1	£1,870	£1,870
UPPER DECK Cabin Grade A	£2,015	£2,015
MAIN DECK Sole Use B2	£2,270	£2,270
MAIN DECK Sole Use B1	£2,350	£2,350

Optional Rail Supplement:

Leisure Select/1st class includes meals on Eurostar	£170
Single hotel room in Cologne	£45

2-night Optional Extension on board the SS Rotterdam

Outside Cabin 2-berth	£130	£130
Outside Cabin Sole Use	£230	£230

(Includes breakfast but not dinner)

Travel Insurance (see page 15)

£66.40 £66.40

You must take out travel insurance: either the scheme we suggest or an alternative policy providing adequate cover.

Deposit

£350 £350

The Price Includes BOTH ROUTES

10-night cruise aboard *Princess* in a 2-berth cabin with shower & wc, full-board from dinner on 4th June to breakfast on 14th June, small boat transfers and visits as described.

BY AIR (depart 4th June)

Economy class flights from London to Hanover and return from Amsterdam, air passenger duty, taxes and charges.

BY RAIL (departs 3rd June)

Second class travel from London to Bremen with dinner, night and breakfast in Cologne, return from Rotterdam to London.

YOUR MONEY IS PROTECTED

Holiday organisers are required by law to protect their UK resident customers' money and provide repatriation to the UK if required arising from the cancellation of package travel arrangements in the unlikely event of the insolvency of the holiday organiser. We do not encourage passengers to book their own flights or travel arrangements because this protection would then not apply.

IF YOU CHOOSE AIR TRAVEL

The air holidays in this brochure are ATOL Protected by the Civil Aviation Authority. Our ATOL number is ATOL 4263. (This form of financial protection does not extend to surface travel).

IF YOU CHOOSE SURFACE TRAVEL (RAIL/SEA)

In accordance with "The Package Travel, Package Holidays and Package Tour Regulations 1992", all passengers booking with Kingdom Tours are fully insured for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Kingdom Tours. A certificate detailing this cover will be given to each passenger as evidence of cover. This insurance has been arranged by IPP – International Passenger Protection Ltd. (This form of financial protection does not extend to air travel).

CRUISE RESERVATIONS

To reserve places, please submit a completed application form together with a cheque (payable to Kingdom Tours) for the appropriate deposit to **Kingdom Tours, 27a Kingsbury, Aylesbury, Bucks HP20 2JA**. We accept payment by major credit and debit cards. To help defray costs, a charge will be added to your account of 2% of the cruise cost for credit cards, no charge is made for debit cards. You may telephone first if you wish on **01296 433999** (Mondays to Fridays 09:00–16:30). Telephone reservations will be held on option for five days pending receipt of your application form and deposit. The holiday will then be confirmed to you. The balance of the cruise fare will be due 9 weeks before departure. All prices shown in this brochure are per person.

ALTERATIONS TO THE PUBLISHED ITINERARY

Many passengers on *Waterways World* cruises are experienced boaters and will well understand that, for navigational reasons, changes to the published programme can become necessary. (For instance

high or low water, a lock, lift or bridge failure, closure of a navigation or high winds.) In such an event it is not our policy to afford passengers the rights of cancellation or compensation sometimes associated with a significant change to a holiday. It is however our policy to alter or adapt the programme in such a way as to cause the minimum deviation from the published programme. All timings are approximate and can be affected by density of commercial traffic and other circumstances.

WE ACCEPT RESERVATIONS FROM SINGLE PASSENGERS

MS Princess has no single bedded cabins. A limited number of 2-berth cabins on main deck can be made available for sole occupancy on payment of a single supplement. Because the supplement is only a proportion of the amount that is 'lost' by being unable to use the remaining berth, the number of sole occupancy cabins is **strictly limited**. As an alternative we will do our best to accommodate passengers on their own by arranging a share with another person in the same situation. We are unable to confirm bookings for single passengers to share until a suitable companion has been found and we reserve the right to change the person with whom the share has been arranged in the event of cancellation by one of the parties. No supplement is charged for this arrangement. For rail passengers on the North Germany & The Netherlands cruise, a limited number of single hotel rooms in Cologne is available at a supplementary charge.

SPECIAL DIETS

Ships and hotels will assist with special dietary requirements if notified in advance. Please be sure to indicate your requirements **on the application form**.

CHOOSING YOUR MODE OF TRAVEL (North Germany & The Netherlands)

When deciding between travel by rail or air, you should consider your own ability to handle luggage or contend with airport frustrations. If you are travelling by train, it can be necessary to carry luggage up to 500m and high steps can cause problems for those with any mobility difficulties. It is sometimes necessary to lift luggage onto overhead racks and, at stations, lifts and escalators are not always available.

PASSPORTS & VISAS

All participants require a full 10-year passport. Other nationals should enquire at the appropriate embassies if any visa requirements apply. Passport applications can take many weeks at busy times so early application should be made. We cannot accept

responsibility for passports or other documents not in order at the time of travel.

HEALTH

Passengers must be in possession of a valid European Health Insurance Card (EHIC). Applications can be made online at www.ehic.org.uk, by calling 0845 606 2030 or by post having collected an EHIC application form from your local post office. It will give free or reduced cost medical treatment if you fall ill or have an accident in EU countries plus some others. You should check the expiry date of your EHIC and renew if necessary. It does not cover all risks and costs, cancellation, repatriation or other losses so personal travel insurance is also a requirement.

OPTIONAL EXCURSIONS

A limited number of reasonably priced excursions, guided walks and visits will also be offered. Prices and further details will be sent to participants about 10 weeks before departure. Owing to the need to book guides and to make other arrangements in advance, bookings should be made well in advance of the departure date. There is no guarantee that places will still be available during the cruise.

CURRENCY AND EXPENSES ON BOARD

You are advised to bring a modest amount of currency appropriate to the countries you are visiting (euros for both cruises). The currency on board is also the euro. There is a system of "cabin accounts" for the charging of drinks and expenses. Major credit cards are accepted for payment of final accounts.

GRATUITIES

It is the custom to reward good service with a (cash) gratuity to the crew. The amount is very much at the discretion of the traveller and for passengers who like some guidance, we recommend about €7–8 per person per night which can be donated at the end of the cruise to be shared equally between crew members.

RAIL TRAVEL FROM YOUR HOME TOWN

It can be worth contacting your train operating company at a principal station or on-line to get the best available fares to London or the appropriate airport. Some train operating companies have special fares available to London for passengers travelling by onward Eurostar and may ask for proof of your holiday reservation including travel by Eurostar. When making reservations that are 'train specific', please remember that return times to London may change and cannot be guaranteed.



A trip boat is the ideal way to see some of the many small canals of Amsterdam. (Amsterdam Toerisme & Congres Bureau)



The castle at Oldenburg (Marvins21)



Little and large at Meyer's ship-building yard at Papenburg, close to which *Princess* will moor.



Railz Miniworld is a fascinating new attraction in Rotterdam.



Rather than use a coach to see the city of Groningen we have chartered this boat.



Kingdom Tours

To be returned to: KINGDOM TOURS, 27a Kingsbury, Aylesbury,
Bucks HP20 2JA Tel: 01296 433999 Fax: 01296 427774
B J Kirton & V Kirton t/a Kingdom Tours



Waterways World

NORTH GERMANY & THE NETHERLANDS

APPLICATION FORM

Departure Date: Wednesday 3rd June by rail or Thursday 4th June by air 2009

Please reserve places for adults children (quoting ages)

Our names are: (as shown on your passport) Passport No. Date of Birth First named passenger address

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Nationality & Place of Birth Tel. No

Please state if you or any of your party suffer from any disability or if you have any special dietary requirements

HOLIDAY INSURANCE
If you are not taking our holiday insurance, you must have alternative cover. Name your insurers here.

Name of Insurer

Policy No
Expiry Date

(Please supply as soon as possible if not finalised at the time of booking)

I/We would like the following travel arrangements and accommodation if available (please tick)

PRINCESS – MAIN DECK

2-berth cabin, double occupancy
2-berth cabin, shared occupancy*
Sole use cabin
Select grade B1 or B2

PRINCESS – UPPER DECK (Grade A)

2-berth cabin, double occupancy
2-berth cabin, shared occupancy*

HOTEL – COLOGNE for rail passengers Double bedded room Twin bedded room Single bedded room

I/We would like to book for the optional extension on the SS *Rotterdam* and return to London on 16th May.

2-berth outside cabin 2-berth outside, shared occupancy* sole use cabin

* shared occupancy means one person sharing with a passenger nominated by us

TRAVEL

I/We would prefer to fly from London Heathrow (4th June) Train from London (3rd June) or Ebbsfleet (outward only) standard 1st class (Leisure Select)

I/We enclose a deposit of £ being £350 per person (payable to Kingdom Tours) and agree to pay the balance by 1st April 2009.

I have read, understand and accept for myself and all others named above, the terms of the Fair Trading Charter in this brochure.

I/We undertake to arrange adequate personal travel insurance.

Signed Date

I/We are interested in the optional visit to the Meyer Shipyard Yes No No. of persons

Please add a contact name and telephone in case of emergency

NOTE: We send a passenger list with addresses and telephone numbers to all participants shortly before departure.

If you would prefer that we omit your telephone number, or your full address, please indicate here:

Include your e-mail address if you would like it shown

If you would like your title, first name or any other name shown, please indicate how you would like your name(s) to appear:

If you own a boat and would like its name to appear, give name here



Kingdom Tours

To be returned to: KINGDOM TOURS, 27a Kingsbury, Aylesbury,
Bucks HP20 2JA Tel: 01296 433999 Fax: 01296 427774
B J Kirton & V Kirton t/a Kingdom Tours



Waterways World

BELGIUM & NORTHERN FRANCE

APPLICATION FORM

Departure Date: Sunday 13th September 2009

Please reserve places for adults children (quoting ages)

Our names are:(as shown on your passport) Passport No. Date of Birth First named passenger address

Passport No.	Date of Birth	First named passenger address
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Tel. No

Nationality & Place of Birth

Please state if you or any of your party suffer from any disability or if you have any special dietary requirements

HOLIDAY INSURANCE
If you are not taking our holiday insurance, you must have alternative cover. Name your insurers here.

Name of Insurer

Policy No

Expiry Date

(Please supply as soon as possible if not finalised at the time of booking)

I/We would like the following travel arrangements and accommodation if available (please tick)

PRINCESS – MAIN DECK

2-berth cabin, double occupancy

2-berth cabin, shared occupancy*

Sole use cabin

Select grade B1 or B2

PRINCESS – UPPER DECK (Grade A)

2-berth cabin, double occupancy

2-berth cabin, shared occupancy*

*shared occupancy means one person sharing with a passenger nominated by us

TRAVEL

I/We would like to join the coach at

London Euston London Waterloo Ashford Dover

I/We enclose a deposit of £ being £300 per person (payable to Kingdom Tours) and agree to pay the balance by 12th July 2009.

I have read, understand and accept for myself and all others named above, the terms of the Fair Trading Charter in this brochure.

I/We undertake to arrange adequate personal travel insurance.

Signed

Date

Please add a contact name and telephone in case of emergency

NOTE: We send a complete passenger list with addresses and telephone numbers to all participants shortly before departure.

If you would prefer that we omit your telephone number, or your full address, please indicate here:

Include your e-mail address if you would like it shown

If you would like your title, first name or any other name shown, please indicate how you would like your name(s) to appear:

If you own a boat and would like its name to appear, give name here



An ideal way to experience Bruges is by small boat. (Toerisme Brugge/Jan Darthet)

BELGIUM & NORTHERN FRANCE

FROM £1,325



Sunday 13th September to Tuesday 22nd September
(10 Days) by Coach from London

SPECIAL FEATURES

NO LUGGAGE HANDLING ON THIS CRUISE!

Once you have joined our coach at a convenient picking up point in London or Kent, there is no need to handle your luggage until you unpack in your cabin. This is because we travel in British coaches that will cross the channel by ferry and continue the outward journey to Ostend where the crew will be waiting to carry your luggage and welcome you aboard. At the end of the cruise, two coaches will be alongside *Princess* in Dunkirk ready to complete the return journey to London. (Both ports are within an hour's drive of Calais.)

PLUS: the opportunity to attend the reopening of the Roubaix Canal and to visit Les Fontinettes boat lift and take a boat trip on the Audomarais (see separate panels)

It is hard to believe that the entire route of this cruise is within a couple of hours drive of the channel ports. Yet this region of rolling countryside offers peaceful river and canal cruising through the medieval cities of Flanders, past farms and villages with orange tiled roofs and attractive towns usually boasting an historic belfry. Commercial traffic and pleasure craft will be encountered on the tree lined Belgian and French

waterways but, strangely, no river cruisers of the size of *Princess* come this way. Yet another 'first' for *Waterways World*? Well, research suggests that a Swiss cruise vessel has successfully covered much of our route but we think it will be the first voyage for English-speaking passengers on a hotel ship of around 80 metres. *WW's* Consultant Editor Hugh Potter and a representative of Kingdom Tours will accompany the cruise.



ABOVE: The delightful market place and belfry in Bruges. (Toerisme Brugge/Jan Darthet)
LEFT: *Princess's* pleasant mooring at Bruges is just a short walk from the city centre.



Typical tree-lined canal in the Lowlands.

TOP LEFT: The main square in Tournai.

MIDDLE LEFT: River Scarpe in Douai around Pont des Augustins.

The holiday begins as soon as we leave Dover! Low profile coasters such as this can be seen on many inland navigations.

SUNDAY 13TH SEPTEMBER

DEPARTURE POINTS BY COACH

London Euston Station
opp. Ibis Hotel, Cardington Street 09:30

London Waterloo
London Eye, Belvedere Road 10:00
(near Premier Inn County Hall – 10-minute walk from station)

Ashford (Kent) Station
Town Centre side 11:45

Dover Relyon Car Parking
Poulton Close, Coombe Valley Road 12:15

(Car Parking available at £4.00 per day, ask us for booking details)

Passengers using rail services to connect with our coach are advised to check for Sunday engineering work.

We join the 13:30 1½-hour P&O Ferries sailing from Dover to Calais and drive on the coastal motorway to **OSTEND** to join MPS *Princess* by about 17:15.

MONDAY 14TH SEPTEMBER

We leave the dock area of Ostend at 07:00 and sail the Gent-Ostend Kanaal to arrive in the World Heritage City of **BRUGES** by 12:15. Founded in the 9th century by Vikings, the name Bruges is thought to derive from the old Scandinavian word *Brygga*, meaning harbour. After lunch there is ample time to explore the medieval old town, with its maze of cobbled lanes and narrow streets that run alongside the canals. We will have an optional guided walk on offer or you can see the city by boat or horse-drawn carriage, explore the heritage of the

lace industry or some of the 16 museums and 14 churches. Don't leave without trying some of the mouth-watering chocolate! After dark, illuminated Bruges is especially welcoming, and the many cafés offer a wide selection of the famous local beers.

TUESDAY 15TH SEPTEMBER

At 08:00, we continue our voyage through the fields of Flanders to the lock of Evergem just outside the city of **GHEENT** by 12:00. After lunch, a coach will provide a complimentary shuttle service to and from the ancient city centre. The fine gabled architecture is a close rival of Bruges. The Cathedral of St Bavo is a mix of Romanesque, Gothic and Baroque architecture and the interior is home to priceless paintings and sculptures. Ghent's Fine Arts Museum reopened in 2008 after extensive renovation. Paintings date from the 14th to the 20th century with highlights including works by great masters such as Rubens and van Dyck. St Michael's Bridge offers the much-photographed view of the three towers of Ghent, comprising St Bavo's, St Nicholas' Church and the 298ft-high belfry, which it is possible to ascend. We will offer a guided walk and it is also possible to explore the inner city by one of the regular boat trips.

WEDNESDAY 16TH SEPTEMBER

We leave our moorings at 06:00 and the Ring Kanaal brings us to the River Schelde where we head upstream following its twisting course through three locks and passing the

town of Oudenaarde. The river crosses the divide between Flanders (the Dutch speaking northern part of Belgium) and Wallonia, the French speaking southern part of the country where the river becomes known as the Escaut. Soon after this 'border', we glimpse the Belgian entrance to the Roubaix Canal. Two further locks bring us to the lovely city of **TOURNAI** by 19:00, situated right on the river, and *Princess* will pass through the famous 13th century arched bridge, the Pont des Trouis.

THURSDAY 17TH SEPTEMBER

A free morning to explore the city. In the ancient market place you will find Belgium's oldest Belfry, recognised as a world heritage site by UNESCO. The fine Cathedral of Notre-Dame is noted for its five bell towers as well as its renowned paintings. Once again, there will be a choice between independent sightseeing and walking in the company of an expert local guide. We sail at 12:00 and a further 17km brings us to the French border and onward to the first of three locks. By 18:30 we will reach the cathedral city of **VALENCIENNES** noted for the façade of the town hall and the Fine Arts Museum.

FRIDAY 18TH SEPTEMBER

The city centre of Valenciennes is within walking distance, or the modern trams will allow you to make the most of the available time. We slip our moorings at 11:00 and sail 50km passing a total of six locks. The third lock marks the summit level of our voyage, we soon turn onto

LES FONTINETTES Boat Lift

Opened in 1888 to replace a bottleneck staircase of five locks, this vertical hydraulic boat lift was designed by Edwin Clark who planned the first such lift at Anderton. It was larger than Anderton, taking 38m by 5m barges, and although based on the same principle it differed in its construction in several ways. It was replaced by a modern deep lock with 13m drop in 1967, but remains as a static monument which we will be able to visit and discover the differences between it and our own Anderton lift. There is also a historic film of it in operation.



Les Fontinettes boat lift. (OT Région de Saint-Omer/C.Beese)

Reopening of the ROUBAIX CANAL

Completed in 1893 and closed in 1985, the Roubaix Canal is part of the Deûle-Escaut link connecting Belgium with France. Restoration for pleasure craft is now almost complete in a 4-year €37m cross-European project. Like many schemes in the UK, this will bring substantial regeneration benefits to the towns and villages on its 28km 15-lock route. Just as we go to press, it has been announced that funding has been secured to complete the works in 2009 with an opening ceremony planned for Saturday 19th September during our visit to nearby Lille. We are hoping to be able to offer passengers the opportunity to attend the ceremonies and/or inspect the restored waterway by means of an optional excursion. This promises to be the European canal opening of the decade!



The entrance lock to the Roubaix Canal from the Escaut in Lille.

the Canal de la Sensée and it will be possible to see the junction with the Canal du Nord, the subject of a massive investment to upgrade this connection to Paris. We then lock down through three locks to moor in the delightful city of **DOUAI** by 21:00.

SATURDAY 19TH SEPTEMBER

Enjoy an independent walk in the very attractive town of Douai. The original course of the River Scarpe passes through the centre beneath attractive lift bridges and an old lock. There is a belfry with a carillon of 62 bells, which play automatically every quarter of an hour. We are visiting on market day when a carillon concert is played at 10:45 by the carillonneur master. By late morning we continue on the River Deûle passing Dourges, the port and city of Lille and reach the suburb of **MARQUETTE** situated at the entrance to the Roubaix Canal by about 18:00. Transport will be arranged from Marquette to nearby Roubaix to visit the inaugural rally site and take part in the evening events, also enjoying dinner in the unique atmosphere of France's first complete canal restoration. Late evening return to *Princess*.

SUNDAY 20TH SEPTEMBER

A free morning in Marquette from where we will offer an optional excursion looking at points of interest on the Roubaix Canal. Departing at lunchtime, we continue past the port of Lille on the Canal de la Deûle and turn onto the Canal d'Aire sailing close to Béthune before reaching our overnight mooring at **ARQUES** just below the Lock of Fontinettes and close to the famous ship lift by 20:30 hours.

The Audomarois

Reclaimed initially in the 7th century by Benedictine monks and in the 15th century by the Dutch, this unique area of marshland close to St Omer is now a Regional Nature Park. As well as the wild natural areas there are numerous smallholdings where local

market gardeners grow vegetables on the extremely fertile marshland soil. Traditionally they crop their famous cauliflowers in summer and endive in winter. They still transport their produce by boat and sell them on the local markets. A boat trip is the only way to see this fascinating area, and an optional excursion will be offered on this cruise



A 'market boat' in St Omer.



MONDAY 21ST SEPTEMBER

This morning we have arranged a visit to Les Fontinettes ship lift. One of only four locations worldwide where a hydraulic lift can be seen, Les Fontinettes sadly fell into disuse when the new lock was opened in the 1960s. It is preserved as a monument to French industrial heritage. As an alternative, there will be an optional visit to the nearby glass factory of Arc International. At 11:00 we sail the short distance to the lock of Flanders to tie-up for a choice of two alternative afternoon excursions. A 10-minute journey by coach will take visitors to the attractive town of St Omer for a guided walking tour. Or a 20-minute journey by coach to Clairmarais will offer the opportunity to visit a market garden and nature reserve by boat. The Audomarois marshes are amongst the last still cultivated in France; they cover 9,000 acres and were dug by monks in the 7th century. Then, as now, they are only accessible by boat. Water lilies and irises grow wild and birds such as heron, ducks and waterfowl are in abundance. *Princess* sails at 16:00 arriving in **DUNKIRK** by about 20:30.

TUESDAY 22ND SEPTEMBER

We disembark after breakfast and join our coaches for the short drive to Calais to board the 11:30 P&O sailing for Dover and the onward journey to London.

APPROXIMATE RETURN TIMES BY COACH

Dover Relyon Car Parking	12:45
Ashford (Kent) Station	13:15
London Waterloo	15:00
London Euston	15:30

PRICES (Belgium & Northern France)

Prices per person	By Rail
MAIN DECK Cabin Grade B2	£1,325
MAIN DECK Cabin Grade B1	£1,397
UPPER DECK Cabin Grade A	£1,528
MAIN DECK Sole Use B2	£1,757
MAIN DECK Sole Use B1	£1,829

Travel Insurance (see page 15)

£54.80

You must take out travel insurance: either the scheme we suggest or an alternative policy providing adequate cover.

Deposit

£300

The Price Includes

9-night cruise aboard *Princess* in a 2-berth cabin with shower & wc, full board from dinner on 13th September to breakfast on 22nd September. Coach travel from London or Kent to Ostend and return from Dunkirk to Kent or London, local transfers in Ghent.

KINGDOM TOURS FAIR TRADING CHARTER

Our Fair Trading Charter sets out clearly and simply the responsibilities that we at Kingdom Tours have to you, and which you in turn have to us when a contract is made between us. The contract is made when you make a booking and we accept it by written confirmation on the terms set out in this brochure. When signing the Application Form for your holiday, you will sign on behalf of yourself and the others named in your party, that you have read, understood and have accepted this Fair Trading Charter and the Holiday Information provided in this brochure. Your obligation is to pay the price of the holiday and recognise your

liabilities if you wish to alter your booking or have to make a cancellation. On our part we have obligations to provide you with the holiday you have booked. Our specification of that holiday and our terms are clearly stated in this brochure. Your contract is with B J and V Kirton trading as Kingdom Tours. The holiday is operated on behalf of *Waterways World Ltd* publishers of *Waterways World* magazine as a Readers' Cruise. The air holidays and flights in this brochure are ATOL Protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 4263. In the unlikely event of our insolvency,

the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. The price of your holiday includes the amount of £1.00 per person as part of the ATOL Protection Contribution (APC) we pay to the Air Travel Trust Fund. For further information, visit the ATOL website at www.atol.org.uk. For the financial security of clients travelling by surface travel, in the event that Kingdom Tours becomes insolvent, we have arranged insurance under which International Passenger Protection Ltd has agreed to indemnify you against the loss of money paid by you under this contract.

YOUR CONTRACT WITH KINGDOM TOURS

1. You Pay a Deposit

When you make your booking you must complete an application form, accepting on behalf of all your party the terms of the Fair Trading Charter and pay the specified deposit.

2. You Pay the Balance

Payment of the balance of the holiday cost must be made no later than 9 weeks before departure. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in paragraph 3 "If You Cancel Your Holiday". If you book within 9 weeks before departure, you must pay the full amount at the time of booking.

3. If You Cancel Your Holiday

You, or any members of your party, may cancel your holiday at any time provided that the cancellation is made by the person signing the application form and is communicated to us in writing. As this incurs administration and other costs we will retain your deposit and, in addition, apply cancellation charges up to the maximum shown below:

Period before departure within which written cancellation is received	Amount of cancellation charge shown as percentage of holiday price
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More than 63 days	Deposit
63–29 days	50 per cent
28–15 days	75 per cent
14 days to day of departure	100 per cent
Departure date, or after	100 per cent

NOTE: If the reason for cancellation is covered under the terms of an insurance policy, you may be able to reclaim these charges, less the excess and the cost of the premium.

4. If You Have a Complaint

If you have a complaint during your holiday, you must inform the Kingdom Tours representative immediately, who will do his/her best to help you there and then. If the matter cannot be put right on the spot, you must notify us in writing within 42 days of the completion of your holiday. We cannot deal with complaints where this procedure has not been followed.

5. Alterations to your Booking

Whilst we are pleased to assist with minor alterations to confirmed bookings, we may not be able to transfer you to one of the alternative modes of travel offered in this brochure. This is because we take advantage of confidential inclusive tour fares that are quota controlled. To change from surface to air travel or vice versa is likely to incur not only an administration charge but losses due to travel tickets being non-refundable and the need to purchase new tickets which may well be outside an assigned quota.

6. Statutory Authorities

This brochure is issued subject to the approval of applicable Acts of Parliament, Government Regulations, the Civil Aviation Authority, the respective Navigation Authorities and we reserve the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and the countries through which the holiday operates.

7. Liability of Carriers

(i) Any flights forming part of your holiday will be subject to the General Conditions of Carriage and Conditions of Contract of the airline concerned, to which your attention will be drawn on the airline ticket. Additionally, such flights will also be subject to international law that, amongst other

things, limits the airline's liability to passengers in respect of death or bodily injury, delay and loss or damage to, or delay to baggage. (ii) In respect of carriage by air, water, rail, road and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

7a. Delayed Departure

In the event of a delayed flight departure, any necessary arrangements will be the responsibility of the airline.

8. English Law

Your contract made under the terms of this Fair Trading Charter is subject to English Law and jurisdiction and the contract is deemed to have been made at our office in Aylesbury.

9. Other Terms

You are responsible for ensuring that you are at the correct departure point at the correct time, and we cannot be liable for any loss or expense suffered by passengers because of their late arrival at any departure point, or for passports and visas not in order at the time of travel.

10. Unreasonable Conduct

Kingdom Tours reserve the unconditional right to refuse a booking or terminate a client's holiday in the event of unreasonable conduct which in our opinion is likely to cause damage, distress, danger or annoyance to other clients, employees, property or to any third party. If you are prevented from travelling or continuing your holiday by such a termination, our responsibility for your holiday thereupon ceases. Full cancellation charges will apply and we will be under no obligation for any refund, compensation or loss you may incur.

OUR PROMISE TO YOU

1. We Reserve Your Holiday

A confirmation/invoice will be forwarded to you normally within 3 weeks of receipt of your signed booking form and the contract is made between us when you receive this confirmation.

2. Your Holiday Price

The price of your holiday is subject to surcharge or change of the following items: Government action; VAT; fuel surcharges, increases in scheduled air fares, airport security and other charges; currency exchange rates. Even in this case we will absorb an amount equivalent to up to 2% of the holiday price. Only amounts in excess of this 2% will be surcharged. If this means that you are paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this you must exercise your right to do so within 14 days from the issue date on the invoice. Surcharges will not be imposed within 30 days of departure. However, every effort is made to avoid currency surcharges by means of pre-purchasing currency for a proportion of the holiday costs. For this reason we will not be able to reduce the holiday cost if Sterling strengthens against the Euro. Prices in this brochure are based on exchange rates published in the *Financial Times* on Thursday 18 September 2008. The applicable rate was €1.2652 to £1.00 Sterling.

3. If We Change Your Holiday

We will endeavour to adhere to the published itinerary but reserve the right to make amendments in the interests of passengers' safety or due to circumstances beyond our control. Please read carefully the paragraph headed "Alterations to the published itinerary" which gives examples of possible causes of alterations.

4. If We Cancel Your Holiday

We may cancel your holiday in the following circumstances: (a) if the holiday becomes impracticable or inadvisable by reason of war, threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, fire, adverse weather conditions, navigational difficulties or, without limitation, any other unusual or unforeseen circumstances beyond our control; (such circumstances are often referred to as *force majeure*); (b) if we do not receive the minimum number of bookings which we require to run the holiday by 63 days before the departure date, in which case we will inform you in writing of the cancellation by 63 days before the departure date; and (c) if you have not paid for your holiday in full by 63 days before the departure date.

If your holiday is cancelled under either paragraph (a) or paragraph (b) above, we will, if we are able, offer you an alternative holiday which you may accept, in which case we will refund the difference between the price of the original holiday and the alternative holiday (if the alternative holiday is less expensive) or you will

be required to pay us the difference between the price of the alternative holiday and the original holiday (if the alternative holiday is more expensive). Otherwise, you will be entitled to a full refund of all monies paid by you to us for the holiday.

If the holiday is cancelled under paragraph (c) above, you will be taken to have cancelled the holiday as from the date of our notification and will be subject to the cancellation charges set out in clause 3 (Your contract with Kingdom Tours).

5. What Happens to Complaints

We receive few complaints about our cruises but in any such event the complaint would be thoroughly investigated and customers kept informed at each stage of the investigation.

6. Our Responsibility to You

We accept responsibility for the acts and/or omissions of our employees, agents, sub-contractors and suppliers and for ensuring that we provide the services as described in the brochure and to a reasonable standard. We shall not accept responsibility or liability for death, bodily injury or illness caused to the signatory to the contract and/or any other named person on the booking form, except for negligent acts or omissions of our employees, agents, sub-contractors or suppliers. Any claims arising there from shall be subject to English Law in respect of any question of liability or quantum, and all proceedings shall be within the exclusive domain of the English courts. Published October 2008.

TRAVEL INSURANCE

BJ&V Kirton t/a Kingdom Tours are happy to introduce to you the following insurance that has been arranged for us by Global Travel Insurance Services Ltd and which is underwritten by AXA Insurance UK plc. This insurance has been specifically designed so that it covers all of the holidays that we feature, protecting you in full if you have to cancel and providing you with the very best and most effective protection if you are unfortunate enough to require medical attention whilst away from home. Don't take unnecessary risks by insuring your holiday anywhere else as we cannot accept any responsibility or provide assistance if problems arise as a result of inadequate cover. We are confident that this policy is best for you.

We act as an Introducer Appointed Representative for the purposes of your travel insurance, appointed by Global Travel Insurance Services Ltd who are authorized and regulated by the Financial Services Authority whose status can be checked on the FSA Register by visiting www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.


Address for correspondence: Amelia House, Crescent Road, WORTHING, West Sussex, BN11 1RL

Telephone: 01903 203933 Fax: 01903 211106

Email KGM09@globaltravelinsurance.co.uk

If you have a complaint about the sale of this insurance you must first write to the Managing Director of Global Travel Insurance Services Ltd. Subsequently, complaints may be referred to the Financial Ombudsman Service. If we are unable to meet our liabilities you may be entitled to compensation under the Financial Services Compensation Scheme.

We will send you an application form on booking enabling you to arrange this insurance. If preferred, you can obtain a quotation and arrange your own insurance online via our website by clicking on the weblink provided. Beyond providing this information, we are not allowed to assist you in any way in the arrangement of your travel insurance or give any advice. Other than by way of this information, you will not receive advice or recommendation from us. You will need to make your own choice about how to proceed.



Bruges is equally attractive at night.

INSURANCE PRODUCT SUITABILITY

This insurance is suitable for persons whose Demands and Needs are those of a traveller whose

1. Individual round trip starts and finishes in the UK and is of no more than 120 days duration.
2. Age is 90 years or less and is a permanent resident of the United Kingdom.

As this description contains the Key Features of the cover provided it constitutes provision of a statement of demands and needs.

This insurance is only available to persons who are permanently resident and domiciled in the UK and is valid for holiday between 01/01/2009 and 31/12/2009.

SUMMARY OF COVER

Main policy limits only, please see the policy document for other limits that may apply

Section	Limit
Cancellation & Curtailment	£3,000
Personal Accident	£15,000
Medical & Other Expenses	£5,000,000
Hospital Benefit	£300
Personal Luggage Money & Valuables	£2,000
Loss of Passport	£200
Travel Delay	(a) £60 (b) £3,000
Missed Departure	£500
Personal Liability	£2,000,000
Legal Expenses	£25,000

POLICY EXCESSES:

Cancellation or Curtailment

The first £50 of each and every claim per Insured Person claimed for under this Section is excluded, increased to £100 where You are aged 66 to 75 years and to £150 where You are aged 76 to 90 years (other than in respect of claims for loss of deposit where the excess is £25).

Medical and Other Expenses

The first £75 of each and every claim per Insured Person claimed for under this Section is excluded. Where You are aged 66 to 75 years the first £150 of each and every claim per Insured Person claimed for under this Section is excluded. Where You are aged 76 to 90 years the first £300 of each and every claim per Insured Person claimed for under this Section is excluded.

Other Sections

An excess of £50 applies to each and every claim each insured person under the Personal Luggage Money & Valuables and Delayed Departure (b) sections, and £250 under the Personal Liability section.

Increased Excess for Pre Existing Medical Conditions

There is no need to advise us of your pre existing health conditions. Provision for the acceptance of all pre existing health conditions has been made by the application of increased excesses in the event of claims arising.

For claims arising from the treatment of any pre existing illness the excess is further increased as follows – Under the **Cancellation or Curtailment** section - **double the normal excess.**

Under the Medical & Other Expenses section

For persons aged **65 years** or less the excess is increased to **£500.**

For persons aged **66 to 75 years** the excess is increased to **£1,000.**

For persons aged **76 to 90 years** the excess is increased to **£1,500.**

You will also need to obtain confirmation from your GP of your fitness to travel.

EMERGENCY ASSISTANCE:

There is a 24-hour emergency assistance service included in the policy so that any insured person may seek assistance in medical emergencies whilst on holiday. Full details are contained in the policy document.

MAIN HEALTH EXCLUSIONS:

We will not pay for claims arising where You or any person upon whose health the trip depends

1. are undergoing tests for the presence of a medical condition receiving or on a waiting list for or have knowledge of the need for treatment at a hospital or nursing home.
2. have received a terminal prognosis.
3. suffer from any psychiatric disorder, anxiety state and/or depression suffered by You for which You have previously received treatment or have been diagnosed prior to the date of booking or of issue of the insurance.
4. are pregnant or as a result of childbirth.
5. are travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad.
6. From any medical condition for which you or any person upon whose health the Trip depends has within 12 months prior to the date of issue of the insurance (for Cancellation) or the date of departure of each Trip (other sections) been diagnosed with a medical condition or have received treatment in a hospital.

INSURANCE PRODUCT DISCLOSURE

Cancellation Rights

The Insurer provides a Money Back Guarantee enabling you to cancel the insurance within 14 days of issue should the policy not meet your requirements. No refund of premium is provided for cancellations after this time.

Claims

Claims are handled by Towergate Chase Parkinson who act on behalf of the Insurers and not the customer in relation to any claim. The telephone number is 0870 906 3144.

General Queries

If you have any query regarding the cover provided you may contact Global Travel Insurance on 01903 203933 for advice.

Applicable Law

The law applicable to this insurance contract is English Law.



MPS Princess

The comfortable ship chartered for both cruises.



Cover photographs: Top Left: MPS Princess.
Top Right: The Herengracht in Amsterdam at night. (Amsterdam Toerisme & Congres Bureau)
Middle: Locals use boats rather than cars to get around Giethoorn.
Bottom Right: Distinctive paddle gear on the Roubaix Canal.
Bottom Left: Schinkel Lock, close to Nieuwe Meer, is on our route out of Amsterdam.

KINGDOM TOURS ALSO OFFER...

A waterway restoration study tour

Each spring, a weekend tour examines one of the restoration projects in the UK. Advance details of the 2009 tour are as follows:

WATERWAYS OF BUCKINGHAMSHIRE including both the Wendover and Buckingham arms of the Grand Union Canal with visits to Bletchley Park National Codes Centre and other places of interest in the delightful Chiltern Hills and Vale of Aylesbury. Guest speaker.

Friday 1st to Monday 4th May

Staying at the Holiday Inn Hotel, Aston Clinton Road, Aylesbury

A descriptive leaflet will be available during December 2008.



The cruises in this brochure are organised on behalf of

Waterways World



by

Kingdom Tours

27a Kingsbury
Aylesbury

Bucks HP20 2JA

Tel: 01296 433999

Fax: 01296 427774

Email: info@kingdomtours.co.uk
Website: www.kingdomtours.co.uk

If you would like copies of this brochure sent to friends, updates to or removals from the mailing list, please email cruises@wvonline.co.uk.

